## **Tower Air Traffic Control Facility Aircrew Quality Of Service Questionnaire**

Please evaluate our services by completing this survey. Support your opinion in the "comments" box. Thank you for your support and feedback!

(See below for submission instructions...)

(200 0000 m joi 200 000 000 000 000 000 000 000 000 00	Comments/Remarks If "Not Applicable" please state "N/A"
<ul><li>Control Instructions</li><li>Handled in a timely manner?</li><li>Thorough and professional?</li></ul>	
<ul> <li>Automatic Terminal Information System (ATIS):</li> <li>Timely, Accurate and Concise?</li> <li>Additional information</li> </ul>	
<ul> <li>Traffic and boundary calls</li> <li>Timely and useful?</li> <li>Issued in proper phraseology format?</li> <li>Concise, clear and "to the point?"</li> <li>Excessive or "unnecessary?"</li> </ul>	
<ul> <li>Overall Service:</li> <li>Expeditious?</li> <li>Complete and accurate</li> <li>Was there "clipping" or "broken" transmissions?</li> </ul>	
<ul><li>Coordination:</li><li>Was real-time coordination provided?</li><li>Did you receive prompt action?</li></ul>	
Additional Comments/Suggestions:	

Providing your name, date, time you flew along with your duty phone is of course optional, but can be useful for any follow-up questions/comments that you have indicated.
If you would like a response to this survey, please indicate below:
Rank and Name:
Date, time and mission call-sign:
E-mail address:
Work telephone:

**Please E-mail this survey to:** 

BOOKER, NICHOLAS - nicholas.booker.3@us.af.mil

Thank You For Your Time!